

# eBonds Dashboard Guide (Registered Users Only)

Revised March 2023

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		eBonds	
		Risk Mgmt HO	Logi

## Start by logging in at: <a href="mailto:seubert.com/client-area/ebonds">seubert.com/client-area/ebonds</a>

- Tip: We recommend saving our page (seubert.com/client-area/ebonds) as a favorite on your preferred browser
- You can get to this page from the Client Portal menu dropdown and selecting eBonds



• If you forget your password or need to change it, go to the Registered Users login screen and select **Reset Your Password** (or <u>click here</u>)

#### **Navigating Your Personalized Dashboard**

- At the top of your personalized eBonds Dashboard, you will see three buttons:
  - 1. Your Submissions
- = table of your past submissions with ability to convert requests
- 2. Edit Your Profile
- = ability to update or modify your user information
- 3. **eBonds Instruction PDF** = quick access to these instructions

Log Out eBonds Dashboard Shboard, Seubert Download Additional Forms CONTRACTOR'S QUESTIONNAIRE
shboard, Seubert Download Additional Forms CONTRACTOR'S QUESTIONNAIRE
Download Additional Forms contractor's questionnaire
CONTRACTOR'S QUESTIONNAIRE
PERSONAL FINANCIAL STATEMENT
WORK IN PROGRESS REPORT



#### **New Submissions**

- 1. **Click** on the desired form:
  - Bid Bond Request
  - Performance/Payment/Maintenance Bond Request
  - Consent Request
  - Miscellaneous Bond Request
  - Bid Results
- 2. Fill in your information
- 3. Click Submit
- 4. You'll receive a **confirmation email** from <u>ebonds@seubert.com</u> that contains a complete record of the submission

## **Editing Your Company Profile**

• To add, edit or delete basic company information, click **Edit Your Profile** at the top of your eBonds Dashboard (or you can scroll until you see **Edit Your Details**)

Your	Company Profile	Edit Your Details		
Please note that scroll down "Edit	slank fields are missing information. To update, click the button below Your Details."	CLICK HERE TO ADD, EDIT, OR DELETE A	PROFILE	
Usernam	jdascanio@seubert.com	Clicking the button above will open a new window to edit your cho. yes, you can refresh this page to view any updat	details. After you've saved tes.	
User Ema	il: jdascanio@seubert.com	🕼 🖻 Seubert		
First Nam	Jenna	🚳 Dashboard	Account Management	
Last Nam	e: Dascanio	📥 Profile 🔹	New Parewood	Cat New Decement
Compa	any 1 Details	Collapse menu	New Password	Set New Password
			Sessions	Log Out Everywhere Else
1.	Click on the gold button and a new wir	ndow		You are only logged in at this location.
	will open containing your Profile page		Additional Personal Info	
_			Company Name	ABC Company
2.	Enter or edit your information and clic	k		Please enter your Company's Legal Name
	Update Profile, and then close the win	ndow	Contractor - Contact Person	Wendy Bright
				Please enter your Contractor - Contact Person
3.	Refresh your <b>eBonds Dashboard</b> page	e to see the	Contractor - Address	123 Any Lane
	changes made to your Company Profil	e	-	Please enter your Contractor - Address
<u>Select a Com</u> p	oany Profile		Contracto	r Information
1.	Click on your desired form from your <b>e</b>	Bonds Dashboard	O Add a New (	Company
2.	Select "Use Existing Company" at the	e top of the form	Use Existing	; Company
			Name	Cont
3.	A dropdown will appear, click on the c	ompany you want		
	to use, and your information will popu	llate	Select an Op	otion V Jenr
			Select an Op ABC Compa	ny stion
			XYZ Compa	ny
			Address (Red	quired)



#### Convert Existing Bid Bond Request to submit Bid Results or Request Performance/Payment/Maintenance Bond

- You can retrieve a previously submitted Bid Bond Request Form for up to 90 days
  - 1. Make sure you are **logged in**
  - 2. Click on the **Your Submissions** button at the top of your **eBonds Dashboard** and locate the desired Bid Bond Request
  - 3. Select to either convert your submission to a **Bid Results Form** or **PPM Bond Request**, and your bid information will populate

id Bond Req	uests							
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ubmission #	Date Submitted	Contractor	Obligee	Job Title & Description	Bid Date	Duplicate	Convert to Bid Results	Convert to PPM Bond
BR00091	04/29/2022	ABC Company	Test Obligee	Test Job	04/30/2022	Duplicate	Bid Results	PPM Request

## **Duplicate a Previous Bid Bond Request**

- You also have the option to duplicate a previously submitted Bid Bond Request Form for up to 90 days.
  - 1. Make sure you are **logged in**
  - 2. Scroll to the bottom of your **eBonds Dashboard** and locate the desired Bid Bond Request
  - 3. Select Duplicate, and the details of your bid information will populate to a new Bid Bond Request

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splaying 1 - 1 of 1	L							
ubmission #	Date Submitted	Contractor	Obligee	Job Title & Description	Bid Date	Duplicate	Convert to Bid Results	Convert to PPM Bond
BR00091	04/29/2022	ABC Company	Test Obligee	Test Job	04/30/2022	Duplicate	Bid Results	PPM Request

- **Tip:** Use this feature if you are submitting multiple bids to a particular Obligee
- Important Reminder: Remember to update the Contract Estimate, Job Title & Description, and any other applicable field <u>before you submit</u>!



#### Convert a Performance/Payment/Maintenance (P/P/M) Bond Request to a New Consent Request

- You can also convert a previously submitted P/P/M Bond Request Form
  - 1. Make sure you are logged in
  - 2. Scroll to the bottom of your eBonds Dashboard and locate the desired P/P/M Bond Request
  - 3. Select Consent Request, and the details of your P/P/M Bond Request will populate the Consent Request

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ubmission #	Date Submitted	Contractor	Obligee	Project Name	Convert to Consent
PPM00029	04/29/2022	Houdini's Magical Construction	State of West Virginia	Renovations to Camp Dawson	Consent Request

## Tech Support

- If you are having any difficulties with our eBonds system, please reach out to Wendy Bright, Director of Surety Operations, at <u>wbright@seubert.com</u> or 412-223-1419 or 412-734-4900.
- To ensure timely delivery of emails, we also recommend you add <u>ebonds@seubert.com</u> to your safe sender list

If you have any questions or concerns, please contact any member of the **Seubert Bond Team** for help.