



IMPORTANT SURETY UPDATE

Surety Bond Division

March 27, 2020

The Coronavirus disease (COVID-19) has impacted all facets of life. As your surety broker, we are doing our very best to ensure the safety of our employees while continuing to provide your fine business with the high standard of service that you've come to expect from Seubert.

Because Governor Wolf has restricted businesses like ours, in certain instances, we may temporarily adopt an electronic bond processing protocol that will utilize DocuSign. This electronic processing and delivery system enables us to digitally sign and e-mail bonds to you. The documents will look much like the product that you would normally get in the mail from us, but they will lack a "raised" seal imprint and a "wet" signature. Most Obligees (project owners) are familiar with DocuSign signatures, but there will be some who may have questions. The result of this is that you may receive some of your bonds in an email from us as a PDF attachment. You would need to print the appropriate number of copies to include with your bid/contract, and sign them as you normally would.

Please note, there will be no change to the way we issue bonds for Obligees who currently use eBonding, like PennDOT, PA Turnpike, Ohio DOT, and West Virginia DOT/DOH, just to name a few.

While our Seubert Surety Team works remotely from their homes, we all have full access to our electronic underwriting files and processing systems. We will continue to operate the best we can in order to maintain a "business as usual" outcome. Our team's contact information is below. Please do not hesitate to reach out as questions arise.

We are all in this together. Let's make the best of a difficult situation. Your patience is greatly appreciated, and please stay safe!

412-889-5300	Jay Black	412-223-1428	Jojo Streyle
412-780-4251	Brian Jeffe	412-223-1430	Barbara Leeper
412-401-2799	Brian Hartman	412-223-1419	Wendy Bright
412-398-5757	Frank Rozyczka	412-223-1429	Patti Lindsey
240-472-9922	Paul King	412-223-1413	Alexa Machnik

For additional resources on the impact of COVID-19 and your business, please visit our Coronavirus Information site, located here: go.seubert.com/covid19

225 North Shore Drive • Suite 300 • Pittsburgh, PA 15212 • 412-734-4900 • www.seubert.com

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